

# Engaging Her Community

by: Ben Jones Jr.

Founded in 1980, Gage Telephone is committed to establishing and maintaining a dynamic partnership with every customer. Extensive technology and service experience allows the Gage team to develop an understanding of each customer's unique telecommunications requirements, and to respond to those requirements quickly and effectively.

This is how Jamie Gros, part of the business development team at Gage, commits her time and energy by engaging within her community. Gros was born and raised in Thibodaux. She graduated from Edward Douglas White Catholic High School in 1999 before attending Nicholls State University where she graduated with a Bachelor's Degree in Mass Communication with a concentration in Public Relations in 2003. "Being born and raised in Thibodaux was such a wonderful experience," said Gros. "Because it's such a small town, everybody knows everybody and it's nice knowing you will always bump into someone anywhere you go. It's great knowing and growing up with a lot of the people here." Gros credits her family, friends, and the wonderful community for keeping her in Thibodaux and allowing her to continue calling the city her home.

Gros also enjoys the different organizations and involvement in the community that allows her to share her time making a difference in Thibodaux. "I am a past Thibodaux Chamber of Commerce board member and was happy to help re-instate the ambassador program which will be hugely successful for the organization," said Gros. "I am also a member of the Thibodaux Rotary Club as well as a past board member and involved with Thibodaux Women's Service League, which I will be standing on the board as the league's secretary, and I participate in numerous planning committees for other organizations."

Although Gros gives much of her time to the community, her hard work is through her job in business development with Gage. Gage's current position as an industry leader is based on the principals of combining leading edge technology with top quality service and customer support. Gage is also determined to keep pace with an ever-changing industry, making the latest application solutions available to customers at all times.

Since 1980, Gage has built a team of professional voice and data specialists dedicated to the highest levels of customer support. Gage's pattern of steady growth reflects their commitment to keeping pace with

the constantly evolving telecommunications technology arena, and the dramatic expansion of South Louisiana's business market. Gage is uniquely positioned to respond quickly and effectively to a wide range of customer equipment and service requirements.

Gage is proud to be among the top 5% of distributors nationwide for quality telecommunications systems from Toshiba. A staff of 15 certified technicians are on call 24-hours a day with access to extensive on-site equipment inventories for fast and efficient response to customer requests. Even Gage's customer service representatives are factory certified, ensuring the highest level of customer support available.

By providing comprehensive information in advance, Gage enables the customer to make a fully informed decision based on a complete understanding of system performance, pricing, and service considerations. The Gage difference is more than just a commitment to customer satisfaction – it's a guarantee.

"No day is the same while working with Gage," said Gros. "I spend most of my time visiting businesses, customers, and potential customers. I usually make 3 appointments per day as well as attend networking functions with many different businesses and organizations such as the Thibodaux Chamber of Commerce."

Besides volunteering in the community and working with Gage, Gros is also busy juggling the role of being a new mom. "It's one of the most rewarding feelings in the world," said Gros. "My husband, Michael, also just announced his campaign to run for Parish Councilman for District 3, so we definitely have plenty to look forward to the next couple of months!"

In the spare time she has, Gros enjoys shopping trips as well as reading a book a month as part of her book club with high school friends. "I really love to read, and it's even more fun getting together to discuss the book each month with your friends."

As a member of the Thibodaux Chamber of Commerce, Gros enjoys the ability to connect and network with local business people. "Being a part of the Chamber also keeps me in the 'know' with

everything going on around town. It really is a great organization."

By working with Gage, Gros understands the critical role a telephone system plays in the smooth operation, growth, and success of every business. By working with each customer to establish a telecommunications strategy based on the highest quality product and service standards, Gage ensures optimum system performance and customer satisfaction for years to come.

